

Privacy Policy

Last modified: November 2022

This is the Privacy Policy of Forex Insiders B.V. (hereinafter referred to as "FIBV," "we," "us" or "our"). Our Privacy Policy explains how we collect, use, share and protect Personal Information as well as your related choices regarding use, access, and correction. For the purposes of this Privacy Policy "Personal Data" shall mean any information relating to an identified or identifiable individual where such information is protected similarly as personal data or personally identifiable information under applicable Data Protection Laws.

"Data Protection Laws" means all applicable worldwide legislation relating to data protection and privacy which applies to the respective party in the role of Processing Personal Data in question under the Agreement, including without limitation General Data Protection Regulation and the California Consumer Privacy Act of 2018; in each case as amended, repealed, consolidated or replaced from time to time.

We may update this policy from time to time by publishing a new version on our website.

Responsible for data processing

Forex Insiders B.V. is responsible for the processing of your personal data with respect to the use of our website, purchase of services and/or products and the conclusion of Affiliate agreements (as defined hereafter) as shown in this Privacy Policy.

Contact details:

Forex Insiders B.V.
Piet Heinkade 55
1019 GM Amsterdam
The Netherlands

To exercise your rights or for any questions regarding the use, collection, or processing of your Personal Information, please contact us at privacy@forexinsiders.com.

What kind of information do we collect?

When you visit our website, we will automatically collect information gathered by the use of cookies; online identifiers including IP address, log files, location data.

We collect the following personal data you provide us if you register with us as a customer

- Your first and last name
- Country of residence
- E-mail address
- Personal details you choose to give when corresponding with us by phone, email or other communication methods between you and FIBV or otherwise visiting and interacting with our website.
- The Forex Insiders Experts you choose to follow and their ideas or strategies.
- If you choose automated trading, your Broker API Key. We do not collect your transaction's information with your broker.

If you register with us as a Forex Insiders Expert (e.g., a third-party trader who is eligible to publish his/her results and statistics publicly through Forex Insiders to carry out transactions for their own account, through brokers of their choice, hereinafter "Forex Insiders Expert") we will process the following personal data from you:

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- Your first and last name
- telephone number
- country of residence,
- E-mail address
- Personal details you choose to give when corresponding with us by phone, email or other communication methods between you and FIBV or otherwise visiting and interacting with our website.
- one or more of the following: Personal identity card number, tax identity number, social security number, a scanned copy of your passport, driver's license or personal identity card, and such other documents as may be required by us in order to comply with our regulatory obligations and to verify your identity
- your trading ideas or strategies.

How do we use this information?

Your personal data will be processed by us only for the following purposes:

Execute our agreement with you

- to communicate with you by email, phone, or other communication methods
- for the provision of our services and products
- monitor/access any content, ideas or strategies Forex Insiders Experts post
- monitor trading activity on Forex Insiders, including by detecting inconsistencies in trades and looking out for potentially illegal activities
- to provide customer support and comply with regulatory and other legal obligations
- Forex Insiders also enables you to trade and invest in forex trading by means of an automatic trader bot, of which (solely) you control and configure the settings. This feature is only available in the United States of America. If you enable the automatic trader bot, your personal data will be processed by us to execute orders on your behalf.

Processing payment

FIBV itself does not store, hold, process, or access your financial information. If you want to purchase one or more subscription plans, you may be directed to Success Factory B.V. ("Success Factory"), Piet Heinkade 55, 1019 GM, Amsterdam, The Netherlands, registered in the Trade Register of the Chamber of Commerce: 76597156 in order to pay for certain subscription plan fees using Success Factory's website, you will be engaging in a financial transaction through Success Factory. The payment processing is securely carried out by the payment service provider Stripe. To process your payment, you may have to provide financial information such as credit card numbers, expiration dates and security codes. Your payment will be processed by Success Factory and Stripe in accordance with their privacy policies. Please see Stripe's privacy policy and Success Factory's privacy policy for information about how they handle your data.

If you are located in the United States of America, your payment will be processed by Success Factory (USA) LLC, registered in the State of Delaware. Please see Success Factory (USA) LLC's privacy policy for information about how they handle your data.

Account

To access Forex Insiders, you will first need to set up an account via Success Factory. Success Factory shall redirect you to Forex Insiders. Login and access to Forex Insiders is handled via Success Factory login portal through a single-sign-on authentication scheme that allows you to securely authenticate

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with multiple applications and websites by using just one set of credentials. Please see Success Factory's privacy policy for information about how they handle your data. We receive your first name, last name and email address from Success Factory. You may elect to provide additional information such as your preferred language. We display this information in your user profile. You are responsible for the confidentiality of your password with which you access Forex Insiders. We ask you not to share your password with others. You are fully responsible for maintaining the confidentiality of your login details and any activities that occur under your account. Any such activities and actions shall be deemed to be performed and authorized by you. If required by law or regulation to carry out additional checks, we may ask for supplementary information post-registration in order to verify your identity. You are responsible for the accuracy of the registration information supplied to us in connection with your account and must update such information promptly in case of future changes.

Marketing

We may use your information to contact you with newsletters, marketing or promotional materials and other information that may be of interest to you. We may use email and other communication channels to send you direct messages with personalised advertisements and special offers, such as postal mail, mobile push notifications or social channels (e.g., Messenger or WhatsApp). We do this only if you have explicitly given your consent to us to do so. You may unsubscribe from our advertisements, offers and from e-mails to which you have subscribed at any time by clicking on the unsubscribe link in the e-mail. Such a preference can also be changed at any time through your account, under User Profile. If you have opted to receive personalised advertisements and offers through mobile push notifications, you can unsubscribe by changing your smartphone settings (for mobile push notifications). Visit the website of your social network provider for more information on how to unsubscribe from receiving personalised advertisements and offers through social channels (e.g., Messenger or WhatsApp).

You may always contact us to unsubscribe from receiving messages containing advertisements and offers.

Service Notifications

If you are using Forex Insiders, from time to time we may send you important communications regarding Forex Insiders and/or our services, your User Account, updates, system alerts and any other notifications which may be required by law or regulation (including without limitation notification of a security incident) (collectively, "Service Notifications"). Such Service Notifications will be sent to your email address supplied as part of your Account registration information. In principle, you cannot opt out of receiving these Service Notifications, which are not promotional in nature. If you do not wish to receive them, you have the option to deactivate them in your account, under User Profile.

Log file information

We collect and store information through the use of a limited number of "cookies" and other automated means such as authentication tokens whenever you visit our website. This information may include information such as your computer's Internet Protocol address, browser type, browser version, your login attempts. This enables us to improve our website and deliver a better service to you. You may always contact us if you wish to delete this information and/or personal data from our files. Find out more about the tokens and cookies we use in our "Cookie Policy".

Communications and support

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We use your contact details to communicate with you about our services and in order to reply to questions or to handle complaints about our services and products via e-mail, telephone, chat, messaging apps or other communication methods.

How is this information shared?

If you purchase a certain subscription plan from Success Factory, they will share your personal details (first name, last name and email address) and the subscription plans you have purchased us so that we can update your subscription plans. Success Factory is independently responsible for processing your personal data. You can find more information on how they handle your personal data in their privacy policy.

We may disclose your data with our parent company and our service providers insofar as reasonably necessary for the performance of the agreement you have concluded with us. Our parent company and all such service providers are governed by this Privacy Policy or are bound by the appropriate confidentiality and data transfer agreements, an oath or legal obligation. We may also send your personal information to:

- professional advisors, such as banks, insurance companies, auditors, lawyers, accountants, other professional advisors
- customer care support service provider
- email provider
- hosting party
- Software suppliers
- government agencies

Third Party Services

In order to provide you with high-quality services, we may employ third party companies and individuals to facilitate our service ("Service Providers"). These third parties have access to your personal data only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

Amazon Web Services

We use the cloud infrastructure of Amazon Web Services (AWS) to cloud-host and maintain the database and web content. Therefore, customer data may flow through or be stored within this system. AWS infrastructure is housed in high-security controlled environments pursuant to the AWS Cloud Security policy <https://aws.amazon.com/security/>. You can find more information on AWS and data protection at <https://aws.amazon.com/compliance/eu-data-protection/> and at <https://aws.amazon.com/privacy/>.

Crowdin

Crowdin is a cloud-based solution that streamlines localization management to effectively manage all of your multilingual content.

For more information on what data Crowdin collects for what purpose and how the protection of the data is ensured, please visit Crowdin Privacy Policy page: <https://crowdin.com/privacy-policy/#16-how-to-contact-us>.

Strapi

We use the content management system Strapi provided by Strapi Solutions SAS, rue de la Boétie, 75008 Paris, France (strapi.io). We use their system to store content relating to educational

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information and videos. It does not store any other information and does not have any cookies. Strapi is compliant with GDPR requirements. Please visit Strapi Privacy Policy page: <https://strapi.io/privacy>.

Fixer

We use the API Fixer for exchange rate and currency conversions updated as often as every 60 seconds. Please visit Fixer Privacy Policy page: <https://fixer.io/privacy>.

Trademade

We use Trademade to provide you with real-time Forex market data, news and information analytics. Please visit Trademade Privacy Policy page: <https://tradermade.com/privacypolicy>.

Zendesk

We use the ticket system Zendesk and the Zendesk Chat, a customer service platform of Zendesk Inc., to manage any support requests, queries and issues raised. Necessary data such as surname, first name, postal address, telephone number, e-mail address, and any information you choose to provide to allow us to assist you, are collected via our website in order to answer your enquiry.

Zendesk Chat uses cookies. The information generated by the cookie about your use of our website (including your anonymous IP address) will be transmitted to and stored by Zendesk Chat on servers in three main regions — United States, Asia Pacific, and the European Union. In accordance with Zendesk's privacy policy your data may be stored in any of those regions. The information is only visible for the moment of the stay on a certain page and is not stored. Chats that have been carried out are logged and saved. You may refuse the use of cookies by selecting the appropriate settings on your browser, however please note that if you do this you may not be able to use the full functionality of the website.

Zendesk certifies compliance with the US Department of Commerce's Privacy-Shield- and Safe-Harbor Framework Programmes between the US and the EU and between the US and Switzerland. Zendesk has further adopted Binding Corporate Rules that have been authorised by the EU data protection authorities, and which enables Zendesk to transfer personal data lawfully from EEA member states to other Zendesk group companies around the world. Further information on data processing by Zendesk can be found in the Privacy Policy. If you have any questions, you can also contact Zendesk's data protection officer directly: Zendesk, Inc., Attn: Privacy Officer, 1019 Market Street, San Francisco, CA 94103, United States or by email to privacy@zendesk.com

In our Apps we offer an in-app customer support tool, which allows users to get answers faster and easier. The tool provides answers to the FAQ, and also enables users to contact us and Forex Insiders Experts within the App. The in-app customer support tool is provided by Zendesk, for the data processing by them, please see Zendesk's privacy policy available at <https://www.zendesk.com/company/agreements-and-terms/privacy-policy/>. [desk.com/company/agreements-and-terms/privacy-policy/](https://www.zendesk.com/company/agreements-and-terms/privacy-policy/).

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Vimeo

Our website uses plugins of the video portal Vimeo. The provider is Vimeo Inc. 555 West 18th Street, New York, New York 10011, USA.

When you visit one of our pages equipped with a Vimeo plug-in, a connection is established to the Vimeo servers. The Vimeo server will be informed which of our pages you have visited. Vimeo also obtains your IP address. This also applies if you are not logged in to Vimeo or do not have an account with Vimeo. The information collected by Vimeo is transmitted to the Vimeo server in the USA.

If you are logged in to your Vimeo account, you enable Vimeo to assign your surfing behavior directly to your personal profile. You can prevent this by logging out of your Vimeo account.

You can find further information on the handling of user data in the Privacy Policy of Vimeo at <https://vimeo.com/privacy>.

Change of control

If we sell or otherwise transfer part or the whole of FIBV or our assets to another organization (e.g., in the course of a transaction like a merger, acquisition, bankruptcy, dissolution, liquidation), your information may be among the items sold or transferred. The buyer or transferee will have to honour the commitments we have made in this Privacy Policy.

Legal requests and preventing harm

We may access, preserve, and share your information in response to a legal request (like a search warrant, court order or subpoena) if we have a good faith belief that the law requires us to do so. We may also access, preserve, and share information when we have a good faith belief it is necessary to: detect, prevent, and address fraud and other illegal activity; to protect ourselves, you, and others, including as part of investigations; and to prevent death or imminent bodily harm. Information we receive about you may be accessed, processed, and retained for an extended period of time when it is the subject of a legal request or obligation, governmental investigation, or investigations concerning possible violations of our terms or policies, or otherwise to prevent harm.

Safety and security

We have taken appropriate technical and organizational measures to ensure that the regulations and requirements relating to data protection are observed and upheld both by ourselves and by our external service providers. We use the latest technologies to protect your information against loss or unlawful processing. We use safeguards to help keep the information collected through the Dashboard secure; encryption of sending personal data via our website (SSL) and regularly updating our systems are examples of these measures. If you think that your data is not properly secured or if you have indications that your data is being misused, please send us an email. However, we cannot ensure the security of any information you transmit to us or guarantee that information on the website may not be accessed, disclosed, altered, or destroyed. We request you to do your part to help us. You are responsible for maintaining the secrecy of your unique password and account information, and for controlling access to emails between you and us, at all times. We are not responsible for the functionality, privacy, or security measures of any other organization.

International transfer within the FIBV group

In principle, your personal data will not be transferred to and maintained on computers located outside the European Economic Area ("EEA"). However, if in the case we engage non-European

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service providers, we carefully consider whether an adequate level of protection can be provided. These service providers are only permitted to use the information insofar as reasonably necessary for the performance of the agreement you have concluded with us. Where necessary, we conclude data transfer agreements with these service providers based on standard contractual clauses established by the European Commission (which have been approved by the European Commission) as well as additional safeguards where appropriate (such as commercial industry standard secure encryption methods to protect customer data at rest and in transit, web application firewall protection, and other appropriate contractual and organizational measures). These service providers may be obliged to provide access to your data based on their applicable laws and regulations. For more information about safeguards for international transfers, please contact us using the contact details provided in this Privacy Policy. Please note that we do not rely on the EU-U.S. Privacy Shield as a data transfer mechanism. To learn more about the Privacy Shield Principles, visit the U.S. Department of Commerce's Privacy Shield List at <https://www.privacyshield.gov>.

Retention period

In accordance with the law, FIBV does not retain your personal data any longer than is reasonably necessary for attaining the purposes for which they were collected outlined in this Privacy Policy, or for the duration required by any legal, regulatory, accounting or reporting requirements, whichever is the longer. We will retain your personal data as follows:

Type of personal data	Retention period
Customer data (First name, last name, email address)	Up to 5 years after the last transaction due to the statutory limitation period for claims for damages. This information may serve as evidence.
Account information Customer (username, email address, password)	As long as your account is active. It will take 30 days for the account to be completely removed from all our systems.
Correspondence	Up to 5 years after the last transaction due to the statutory limitation period for claims for damages. This information may serve as evidence.
Marketing communications (email address, WhatsApp number, messenger ID, postal information)	Until you unsubscribe. If you decide that you no longer wish to receive the marketing communications, we will keep the withdrawal of your request. You may unsubscribe from our advertisements, offers at any time.

Upon expiry of the applicable retention period, we will securely destroy your personal data in accordance with applicable laws and regulations. In some circumstances we may anonymize your personal data so that it can no longer be associated with you, in which case it is no longer personal data.

If you would like details of the retention periods for a particular aspect of your personal information which is not detailed above, please contact us at privacy@forexinsiders.com.

Inspection and correction

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You have the statutory right to know what personal data of yours we have stored and to whom we have disclosed it. You are entitled to request information at no cost about your data at any time and without charge, and to demand its correction, deletion or blocking. You may also revoke your consent to the processing methods at any time with immediate effect for the future.

You can easily access most of your data (including the data provided by you) and rectify/correct such data through your registered account. If you have created an account on our website as a customer, you can delete your account by sending us an email to remove your account.

If you have created an account on Success Factory's website, you can either send Success Factory or us an email to deactivate your account. We will anonymise your personal information, in which case it is no longer considered personal information.

If you wish, we can send your personal data to you so that you can transfer it to another party. You can make a request to that effect by sending an email to us. Most likely, in such case we will no longer be able to continue our service as we can no longer guarantee the safeguard of your personal data.

In addition, you can ask us to restrict the processing of your personal data (for example if you deem the information to be incorrect, the processing is unnecessary or the processing is unlawful) or the termination of use of your personal information.

We do not use automated decision-making without human intervention, including profiling, in a way that produces legal effects concerning you or that otherwise significantly affects you.

Remember, you can always object to the processing of your personal data.

If you would like further information about how your personal information is stored, or you wish to exercise one of your aforementioned rights, please send us an email. You may be contacted by our customer support team in order to verify your identity before we fulfil your request. This is to protect your privacy. Finally, you can always submit a complaint about our data processing practices to the Dutch Data Protection Authority via www.autoriteitpersoonsgegevens.nl

Third-party applications, websites, and services

We are not responsible for the practices employed by any applications, websites or services linked to or from our website, including the information or content contained within them. Please remember that when you use a link to go from our Service to another application, website or service, our Privacy Policy does not apply to those third-party applications, websites, or services. Your browsing activity and interaction on any third-party application, website, or service, including those that have a link on our website, are subject to that third party's own rules and policies.

Children's privacy

We do not intend to address to children (under 13 in the US, under 16 for EU residents, or other age as required by local law) ("Children"). We do not knowingly collect personally identifiable information from Children. If you are a parent or guardian and you are aware that your Children has provided us with Personal Information, please contact us. If we become aware that we have collected Personal Information from a child under the age of 16 (or the applicable age in their territory) without verification of parental consent, we take steps to remove that information from our servers.

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Changes to this privacy policy

We may modify or update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page. You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

How to contact us

If you have any questions about this Privacy Policy of the Service, please send an email to our Data Protection Officer at privacy@forexinsiders.com.

INFORMATION FOR CALIFORNIAN CONSUMERS

The provisions contained in this section supplements our Privacy Policy and apply to all Users who are consumers residing in the state of California, United States of America, according to "The California Consumer Privacy Act of 2018" (Users are referred to below, simply as "you", "your", "yours"), and, for such consumers, these provisions are not intended to contradict or limit the applicability of the information provided in the Privacy Policy.

This part of the document uses certain terms that have the meaning given to them in the California Consumer Privacy Act of 2018 and its implementing regulations (the "CCPA").

Categories of Personal Information collected, disclosed or sold

In this section we describe how we collect, use, and share California consumers' Personal Information in our role as a business, and the rights applicable to such residents. The CCPA requires businesses to disclose whether they sell Personal Information. FIBV is a business and does not sell Personal Information. We may share Personal Information with third parties if those third parties are authorized service providers or business partners who have agreed to our contractual limitations as to their retention, use, and disclosure of such Personal Information. You can read about these activities in detail in the section titled "Detailed information on the processing of "Personal Data" within this document.

If you are unable to access this Privacy Policy due to a disability or any physical or mental impairment, please contact us and we will arrange to supply you with the information you need in an alternative format that you can access.

How we collect, Use, and Share your Personal Information

We have collected the following categories of Personal Information about you in the past twelve (12) months:

- Identifiers as a first and last name, username, unique personal identifier (such as a telephone number, online identifier, password, internet protocol address and email address). We collect this information directly from you or from third party sources.
- Commercial information and internet information such as subscription records, products or services purchased, and other purchasing or consuming histories. We collect this information directly from you.
- Other Personal Information, in instances when you interact with us online, by phone or mail in the context of receiving help through our help desks or other support channels or in providing the Service.
- Geolocation data, such as IP address. We collect this information from your device.
- Additional Data Subject to Cal. Civ. Code § 1798.80: signature, physical characteristics or description, state identification card number, financial information, such as financial account

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numbers in the process of providing you with a subscription. We collect this information from you.

We may use (and may have used during the 12-month period prior to the effective date of this document) your personal information for the purposes described in our Privacy Policy.

In addition, we may use such categories of personal information for certain business purposes specified under the CCPA:

- Performing services, including maintaining or servicing accounts, providing customer service, processing or fulfilling orders and transactions, verifying customer information, processing payments, providing advertising or marketing services, providing analytics services, or providing similar services;
- Auditing related to a current interaction with you and concurrent transactions, including, but not limited to, counting ad impressions to unique visitors, verifying positioning and quality of ad impressions, and auditing compliance;
- Short Term Use: Short-term, transient use, including, but not limited to, the contextual customization of ads shown as part of the same interaction;
- Security Purposes: Detecting security incidents, protecting against malicious, deceptive, fraudulent, illegal activity, or any activity that violates our policies and prosecuting those responsible for that activity;
- Debugging to identify and repair errors that impair existing intended functionality
- Internal R&D: Undertaking internal research for technological development and demonstration;
- Safety: Undertaking activities to verify or maintain the quality or safety of a service or device that is owned, developed for, or controlled by us, and to improve, upgrade, or enhance the service or device that is owned, developed for, or controlled by us;
- Comply with applicable laws, regulations, or legal process, as well as industry standards and our company policies;
- For any other purpose, with your consent.

Sharing of Personal Information

We may share your personal information with our parent, subsidiaries, affiliates, business partners, and vendors that provide services on our behalf. These parties are not meant to use personal information except for the purpose(s) for which it was provided.

In the event of a business transaction, such as if we sell or transfer all or a portion of our business or assets (e.g., further to a merger, reorganization, liquidation, or any other business transaction, including negotiations of such transactions), we reserve the right to disclose any information we obtain through the website. You acknowledge that such transfers may occur and are permitted by and subject to this Privacy Policy.

Additionally, we may disclose information when required by subpoena, search warrant, or other legal processes, or in response to activities that are unlawful or a violation of our rules for use of the website, or to protect and defend our rights or property.

California Do Not Track

Our web services do not alter, change, or respond upon receiving Do Not Track (DNT) requests or signals in browsers. As described in more detail above, we track user activity using web server logs,

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cookies and similar technologies. Information collected in web server logs helps us analyze website usage and improve the user's experience. Cookies allow us to offer you a customized experience and present relevant advertising to you.

Your California privacy rights and how to exercise them

You have certain rights regarding the Personal Information we collect or maintain about you. Please note these rights are not absolute, and there may be cases when we decline your request as permitted by law.

The right of access and to portability

You have the right to request that we disclose to you:

the categories and sources of the Personal Information that we collect about you, the purposes for which we use your information and with whom such information is shared. This disclosure will be limited to the Personal Information collected or used over the past 12 months.

If we deliver our response electronically, the information enclosed will be "portable", i.e. delivered in an easily usable format to enable you to transmit the information to another entity without hindrance, provided that this is technically feasible.

The right to request the deletion of your Personal Information

You have the right to request that we delete any of your Personal Information collected or maintained by us, subject to exceptions set forth by the law (such as, including but not limited to, where the information is used to identify and repair errors on this Service, to detect security incidents and protect against fraudulent or illegal activities, to exercise certain rights etc.).

If no legal exception applies, as a result of exercising your right, we will delete your Personal Information and direct any of our service providers to do so.

The right to non-discrimination

The right to non-discrimination means that you will not receive any discriminatory treatment when you exercise one of your privacy rights.

Shine the Light Request

If you are a California resident and have provided us with your personal information, you may ask us to refrain from sharing your personal information with third parties, including our affiliates if they are separate legal entities, for direct marketing purposes.

FIBV does not sell Personal Information to third parties (pursuant to California Civil Code §§ 1798.100–1798.199, also known as the California Consumer Privacy Act of 2018).

How to exercise your rights

To exercise the rights described above, you need to submit your verifiable request to us by contacting us via the details provided in this document.

For us to respond to your request, it's necessary that we know who you are. Therefore, you can only exercise the above rights by making a verifiable request which must:

- provide sufficient information that allows us to reasonably verify your identity by a method appropriate to the type of request you are making.
- attest to the fact that you are a California resident, and provide your current California address to which we will send our response. Your inquiry must specify "California Privacy Rights Request" in the subject line of the email or the first line of the letter and include your name, street address, city, state, and ZIP code.

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- If you cannot personally submit a verifiable request, you can authorize a person registered with the California Secretary of State to act on your behalf. We may also request that your authorized agent have written permission from you to make requests on your behalf, and we may also need to verify your authorized agent's identity to protect your Personal Information.
- describe your request with sufficient detail that allows us to properly understand, evaluate, and respond to it. We will not respond to any request if we are unable to verify your identity and therefore confirm the Personal Information in our possession actually relates to you.

How and when we are expected to handle your request

We will confirm receipt of your verifiable request within 10 days and provide information about how we will process your request. We will respond to your request within 45 days of its receipt. Should we need more time, we will explain to you the reasons why, and how much more time we need. In this regard, please note that we may take up to 90 days to fulfill your request.

Our disclosure(s) will cover the preceding 12-month period.

Should we deny your request, we will explain you the reasons behind our denial.

We do not charge a fee to process or respond to your verifiable request unless such request is manifestly unfounded or excessive. In such cases, we may charge a reasonable fee, or refuse to act on the request. In either case, we will communicate our choices and explain the reasons behind it.

Data Protection Officer

If you have any questions about this Privacy Policy or our privacy practices, or if you have a disability and need to access this notice in a different format, please contact us here or by mail at: privacy@forexinsiders.com

Other Important Privacy Information

1. We Never Sell Personal Data

We will never sell your Personal Data to any third party.

2. Information About Children

The websites are not intended for or targeted at children under 13, and we do not knowingly or intentionally collect Personal Data about children under 13. If you believe that we have collected Personal Data about a child under 13, please contact us here, so that we may delete the information.